



Frequently asked questions

Why is the event ticketed?

To ensure everyone enjoys the best possible experience, visitor numbers are limited and entry is by pre-booked ticket only. This allows us to manage parking, provide a relaxed and enjoyable atmosphere, and preserve the special character of the event for all our guests.

What does my ticket include?

Your ticket includes access to Christmas at Lancing College, including our indoor artisan market, outdoor farmers' market, Chapel tours, festive entertainment and access to the beautiful historic grounds. (Please note that some attractions or refreshments may incur an additional charge)

Do I need to book parking, and what happens if it's full?

Onsite parking is limited, and one free parking permit is available per booking. If you're travelling as a larger group in more than one vehicle, or if parking permits for your chosen session have been allocated, we recommend using our Vintage Bus Park & Ride service.

Are dogs allowed?

We love dogs, but we ask that you do not bring them. The event is expected to be very busy, with indoor spaces, crowds and limited facilities for dogs. Dogs must not be left unattended in vehicles. Assistance dogs are, of course welcome.

Will there be food and drink?

Yes! A range of festive food and drink will be available throughout the day, including seasonal treats and refreshments. The bar and mulled wine stall will be open from 12pm.

Can I visit the Chapel and not attend the Christmas Experience?

The Chapel will only be open for visitors as part of the Christmas experience and a visitor ticket will need to be purchased.



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Can I purchase a ticket on the day?

Tickets will be available to purchase on the day, but must be purchased online and prior to your arrival. Tickets cannot be purchased on the door.

Are my tickets refundable?

Regretfully, tickets are non refundable.

What happens if it raining?

Please come prepared for winter weather. We recommend warm and waterproof clothing and footwear as parking is not immediately close by to the markets and Chapel. Unless the weather is severe enough to present a safety issue, the event will continue as normal.

I have a pushchair, is the venue accessible?

The markets are only accessible by stairs, however we will have a designated pushchair area, which you can use and leave your pushchair at your own risk.